Your Information When You Want It!

Parking and Transportation Services is excited to offer a new route prediction feature to our campus shuttle service. Now, you can use your touch tone telephone, mobile device, or web enabled computer to see exactly where the bus is and/or its predicted time of arrival.

By Text Messaging

• Text umnbus [Stop #] to 41411 (ex. umnbus 60)
  1. Message and data rates may apply (based upon your plan with your cell carrier).
  2. Stop numbers can be obtained from bus stop signs or online at www.umn.edu/pts.
  3. There must be a space between “umnbus” and the [Stop #”] when texting.
  4. For first time users, the NextBus system will prompt you with a welcome message.
• Follow the prompted menu options.
• To clear requested info and start over, text NBUS umnbus [Stop #] (for example: NBUS umnbus 18)

By Calling

1. Call 763-567-2453
2. When prompted, enter your stop number
• Stop numbers can be obtained from bus stop signs or online.

Parking and Transportation Services
300 Transportation and Safety Building
511 Washington Avenue S.E.
Minneapolis, MN 55455
(612) 626-7275

e-mail: parking@umn.edu
www.umn.edu/pts

Motorist Assistance Program:
626-PARK

University Escort Service:
624-WALK

Real-Time U of M Transit Information

Passenger Guide To Obtaining Arrival Data
By Computer or Web-Enabled Cell Phone

Due to the variety of available phones, platforms, & browsers, menus may display differently.

On a Computer
- Visit www.umn.edu/pts
- Click on "Real-time Tracking" under the Bus Tracking sub-category

or another way is to...
- Visit www.nextbus.com/homepage/
- Click the upper tab labeled “Find Your Next Bus”.
- Scroll down to Minnesota and select “University of Minnesota”.
- Select your desired route.
- Select your stop
- Click “Go to a page that can be book-marked” (if you would like to book-mark this page for quick reference).

On a Web-Enabled Cell Phone
Follow the on-screen instructions (mobile web versions vary from phone to phone).

By QR Barcode
(Smartphones Only)

Using any free QR mobile scanning app, scan the appropriate QR code
- QR codes can be found on any bus stop sign or online at www.umn.edu/pts.

Personalized Convenience

Individual users can sign up for personalized alerts. Alerts can notify passengers of route changes due to delay, weather, or holiday schedules. These alerts can be one-time use specific, time specific, or route specific.
1. Visit www.nextbus.com/homepage/
2. Click the upper tab labeled “Find Your Next Bus”.
3. Select “University of Minnesota”.
4. Click the left tab labeled “Automatic Alerts”.
5. Click “Create a New Login”.
6. Select the alert you would like to create.

Immediate Alerts (also known as One-Time Alerts)

These alerts are often used while “in the moment”. Most users will use this type of alert when they ride a bus outside of their regular ridership habits. If a business meeting finishes early or a study session takes longer than expected, a passenger can create an Immediate Alert to notify them when their next bus is nearby (designated in minutes away).
- Pros: There is no need to find times on a paper schedule, works off of real-time data
- Cons: This alert only happens once (for regular reminders, see Scheduled Alerts)

Scheduled Alerts

These alerts are similar to Immediate Alerts except for the fact that they reoccur. This is perfect if you regularly catch the bus at the same time. Alerts can be set up every weekday or everyday.
- Pros: There is no need to text, call, or visit the web to see if the bus is on time. NextBus will automatically text you when your bus is a certain distance away (designated in minutes away).
- Cons: This alert will not notify you of any delays your bus may experience from the time you receive your alert to the time the bus actually arrives.

Watch Route Alerts

These alerts allow passengers to subscribe to specific routes. Passengers will know if their selected route is delayed due to weather, traffic congestion, or railroad crossings. In addition, passengers will also be notified of any service changes due to road closures or holidays.
- Pros: This alert provides a great snapshot of our routing calendar as well as major service delays when they occur.
- Cons: An alert can be sent at anytime, even when a passenger has no need to catch a bus.