

DEPARTMENT CONTRACT

2009-10 Parking Newsletter

An Annual Update on your U of M Parking Contract.

PTS is a self-supporting department. Your contract parking fees go directly to the operation of University parking facilities including daily maintenance; annual structural inspection and repairs; and state-of-the-art safety features including security cameras, panic alarms and optimal lighting.

Gopher Football & Its Impact on U

Department parking contract holders will be able to use their contract on gamedays, but not in the regular contract locations. There is no reciprocal parking privileges on gamedays.

On the seven gamedays, contract holders are required to park in the following locations:

- East Bank contract holders park in the East River Road Garage
- West Bank contract holders park in the 21st Ave. Ramp
- St. Paul contract holders park in the Gortner Ave. Ramp

IMPORTANT: Vehicles **MUST** be out of the parking facilities **BEFORE MIDNIGHT** prior to gameday Saturdays. Any vehicles that are still in University lots, ramps and garages are subject to tag and tow. For example: on Friday, Sept. 11, all vehicles must be out of the Gopher Lot before midnight for the Saturday, Sept. 12th game.

2009 Home Football Games (7 Saturdays):

- September 12 vs Air Force @ 6 p.m.
- September 19 vs California @ 11 a.m.
- October 3 vs Wisconsin @ TBD
- October 10 vs Purdue @ 11 a.m.
- October 31 vs Michigan State @ 7 p.m.
- November 7 vs Illinois @ TBD
- November 14 vs South Dakota State @ TBD

2009-10 Contract Parking Rates

Effective October 1. No increase from last year.

Lot	Full-time - \$61.25/month Evening - \$31.75/month
Ramp	Full-time - \$90.75/month Evening - \$69/month Reserved - \$101/month
Garages	Full-time - \$118.75/month Evening - \$90.50/month Reserved - \$129/month

Replacement Hangtag/Keycard: \$12

Replacement Transponders: \$25

Department billing online at: www.estatement.umn.edu.

Hangtag Permits

Please begin using your new hangtag immediately by displaying the printed side facing out. Hangtags may be transferred

to any vehicle you park at the university. Minnesota State law requires hangtags be removed while driving.

If you forget your hangtag permit, you will need to park in a public facility and pay the fee. For lost hangtags, you must come to our office and purchase a replacement hangtag.

Keycard Contracts

Should you forget your keycard, you will be responsible for finding alternate parking and paying the facility fee. You may want to purchase a second keycard for a one-time, non-refundable fee of \$12 at our customer service desk (open Monday – Friday, 7 am – 5 pm).

Note: Cars parked in Lots C51, C55 and C58 after midnight will be towed at the owner's expense. No exceptions will be made.

Reserved Spaces

For your convenience, departments may elect to purchase a reserved numbered stall, valid Monday through Friday, 6 am – 6 pm. Parking spaces are randomly assigned on a first-come, first-serve basis. Reserved spaces are available in the following facilities:

- Oak Street Ramp
- 4th Street Ramp
- University Avenue Ramp
- Washington Avenue Ramp
- East River Road Garage
- 21st Avenue Ramp
- 19th Avenue Ramp
- Gortner Avenue Ramp

Contract Cancellation

You may cancel your contract at any time. Contracts are not considered cancelled and refunds for accounts with credit balances will not be processed until the hangtag/keycard is received in our office.

- Cancel online at: www.pts.umn.edu/contract-cancel.htm.
- Walk-in cancellations can be immediately processed by turning in your hangtag or keycard.
- Send an e-mail to parking@umn.edu. Please include your name, contract number, cancellation date and department address in your cancellation notice.

Motorist Assistance

The Motorist Assistance Program (MAP) is FREE for legally parked PTS customers. Services offered include: unlocking vehicles, giving jump starts, changing flat tires and providing referrals on request. To request assistance, call 612-626-PARK (7275). MAP is available on the Twin Cities campus, Monday – Friday, 7 am - 10 pm. Service is not offered on official uni-

versity holidays. MAP is not available at the Hospital Parking Ramp on Delaware Street.

For service on university-owned vehicles, contact Fleet Services at 612-625-3033.

Citations

Campus parking enforcement is handled by the University of Minnesota Police Department. To contest a parking citation, call the number printed on the ticket or the university parking citation hotline at 612-626-4446.

Budget Charge Cards

With department authorization, U of M employees may charge parking to an EFS number by using a special keypad. Budget charge parking does not guarantee a space.

To request an account, please visit: www.pts.umn.edu/deptsrvcs.htm.

PTS does NOT accept parking tickets with handwritten or typed EFS information.

Guest Validation Parking (VIP Stamp)

Charge guest parking to your department by using a validation stamp. Each stamp contains a coded number identifying the department and its EFS number. The dispensed ticket must be imprinted with your VIP stamp. Instruct your guest to hand it to the attendant upon exiting. Fees are charged to your department through EFS. **Validation stamps are valid only in pay-at-exit facilities.** To request a validation stamp for your department, visit www.pts.umn.edu/deptsrvcs.htm.



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PTS is committed to sustainability by maintaining and improving a comprehensive transportation system that reduces congestion, eases accessibility and enhances a friendly University community. We welcome questions and ideas. Contact us at parking@umn.edu or 612-626-7275.

Department Reservations

To best serve your visitors, reserve a spot for them in advance. Reservations can be made online before 4:30 pm, one business day in advance. The service is available in several facilities. Fees are charged directly to your department's EFS account. To make a reservation, visit www.pts.umn.edu/deptsrvcs.htm.

Zipcar

Zipcar is a perfect solution to your short-term vehicle needs – for meetings, research, meals or transport for a visiting colleague. Rates are \$8/hour or \$66/day and include gas, insurance and designated campus parking.

Zipcars are conveniently located on each campus;

East Bank

- Washington Avenue Ramp
- Lot C43 near Sanford Hall
- Lot C75 south of Territorial Hall

West Bank

- 21st Avenue Ramp
- St. Paul campus

- Gortner Avenue Ramp

For a department membership, fill out the form online (www.zipcar.com/z2b/contact) or contact the Zipcar rep at 617-995-4306.

University Vehicles

Own, lease or rent your official vehicle from Fleet Services. Choose from cars, minivans, 8 and 15 passenger vans, cargo vans, pickups, trucks and more. Call 612-625-3033 or go online to www.pts.umn.edu.

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