



Application Availability for IT Governance Center "ITGC" Systems

Below is information about application availability for services provided by Operations, Infrastructure and Architecture. If there are questions or problems are experienced during the support hours shown please contact [1-HELP](#).

NOTE: Weekly System Maintenance time is reserved every Sunday between 6:30 AM and 12:30 PM.

Production

- ITGPRD

Support hours for Production are Monday - Friday 7:00 AM to 5:30 PM.

Available Monday - Saturday 6:00 AM to 12:00 AM, Sunday 1:00 PM to 12:00 AM.

Test

- ITGENT

Support hours for Test environments are Monday - Friday 7:00 AM to 5:30 PM.

Available Monday - Saturday 6:00 AM to 12:00 AM, Sunday 1:00 PM to 12:00 AM.

Test

- ITGTST

Support hours for Test environments are Monday - Friday 7:00 AM to 5:30 PM.

Available Monday - Saturday 6:00 AM to 12:00 AM, Sunday 1:00 PM to 12:00 AM.

Development

- ITGDEV

Support hours for Development environments are Monday - Friday 7:00 AM to 5:30 PM

Available Monday - Saturday 6:00 AM to 12:00 AM, Sunday 1:00 PM to 12:00 AM.